

Dear guests,

We would like to thank you very much for your trust in us, and please be assured that we will do everything to ensure that your stay is in compliance with all government directives. Please be assured that we will take every measure to make you feel safe during your visit.

Guidelines for restaurant customers:

- Currently the restaurant is closed to outside customers. Outside customers have access to the restaurant's terrace (from May 8) in case of good weather.

Guidelines for hotel customers:

- The hotel is open between Wednesday and Monday morning.
- We offer a package including a 4-course dinner (different menus are offered to guests staying several days). This menu is served in your room or in a private room or even on the restaurant's terrace (from May 8) in case of good weather.
- A la carte is unfortunately not possible for now. Nevertheless, the menu can be adapted in case of allergies or special diets, however we would kindly ask you to inform us at the time of booking. The door to your room must remain open during the dinner.
- We ask you, dear guests, not to bring your own food and drinks. Please let us pamper you completely.
- At lunchtime, a small selection of snacks, served in the room, is available.
- Breakfast is served in your room or in a private room between 8am and 10am. The day before, we will ask you to choose your breakfast.
- The bar is unfortunately closed. However drinks can be delivered to your room. Please check the QR-code on the menu for the drink and wine list.
- If you have symptoms of covid-19 or have been in contact with someone with these symptoms, or have been in contact with someone with covid-19 within 14 days prior to your stay, you must cancel your stay.
- All objects in your room (remote control, phone, hairdryer, ...) are disinfected prior to your arrival.
- If you stay several nights, and you wish your room to be cleaned during your stay, please put the door hanger outside. The same goes for the turn down service.
- Please open the windows when checking-out so that the room is ventilated before the housekeeping comes to clean the room.

Guidelines for spa guests:

- Currently the restaurant in our spa is closed to guests.
- The guidelines for restaurant and hotel guests apply.
- Treatments, sauna and hammam are possible upon reservation (unless legislation changes)
- The swimming pool is accessible (unless legislation changes).
- The fitness is closed (unless legislation changes).
- We invite you to change in your room.
- We are not allowed to serve drinks or meals in the spa.

We wish you an excellent stay, and are at your disposal for any further information.